

Program Strategy	Code Enforcement	Dept	Planning					
DESIRED FUTURE								
GOAL 4 - Sustainable Community Development								
Desired Community Condition(s)								
24. All of Albuquerque's built environments are safe, habitable and well maintained.								
Measures of Outcome, Impact or Need								
Citizen evaluation of quality of life in neighborhood:								
	1999	2001	2003	2005	Households in Albuquerque			
Excellent/Good	76%	76%	78%	75%	1980	1990	2000	2005 est
Fair	18%	18%	17%	17%	128,095	152,673	184,551	200,548
Poor/Very Poor	5%	5%	5%	7%				
Mean	3.9	3.9	4.0	3.9				
PROGRAM STRATEGY RESPONSE								
Strategy Purpose								
Enforce adopted zoning, building and land use codes and regulations so that property is maintained, buildings are safe, and neighborhoods are protected.								
Key Work Performed								
<ul style="list-style-type: none">Inspect property and homes for code compliance .Contact property owners to resolve cases of noncompliance.Receive notifications of possible code compliance issues from citizens.Assist the Police Dept. and Nuisance Abatement program in addressing crime ridden and deteriorating properties.Conduct proactive community sweeps targeting zoning, housing, weed and litter issues.Reviews building permit applicationsAssists with business registrationsRespond to all Code Enforcement complaints within 24 hours.								
Planned Initiatives and Objectives								
Goal 4OBJECTIVE 29. Increase the number of proactive neighborhood community code "canvasses" (sweeps) from an anticipated 20 in FY/06 to at least 30 in FY/07. Report to the Mayor and City Council at the end of each quarter on the canvasses conducted during the respective quarter.								
<ul style="list-style-type: none">Expand the number of proactive code "canvasses" city wide.Have all Code Enforcement Inspectors certified as Housing Inspectors.Standardize all inspector job descriptions.								
Accelerating Improvement (AIM)					Why is this measure important?			
Increase number of proactive neighborhood community code "canvasses"					Increasing the number of proactive code "canvasses" will improve Albuquerque's built environment assuring that all residents live in well maintained houses.			
AIM POINTS								
		ACTUAL		TARGET				
	FY 03	FY 04	FY 05	FY 06	FY 07			
			4	20	30			

Total Program Strategy Inputs			Actual	Actual	Actual	Approved	Mid-year	Proposed
	Fund		FY 03	FY 04	FY 05	FY 06	FY 06	FY 07
Full Time Employees	General	110	33	32	40	41	41	43
Budget (in 000's of dollars)	General	110	1,756	1,926	2,553	2,724	2,724	2,913
Service Activities								
Code Compliance - 4916000								
			Actual	Actual	Actual	Approved	Mid-year	Proposed
	Input	Fund	FY 03	FY 04	FY 05	FY 06	FY 06	FY 07
Budget (in 000's of dollars)	General	110	1,756	1,926	2,553	2,496	2,496	2,913
Measures of Merit								
# inspections	Output		37,758	35,973	60,393 ³	65,000	28,360	70,000
# inspections requested from outside agencies	Output		812	620	810	800	385	800
# proactive community code canvasses	Output		n/a	n/a	4 ²	20	8	25
# reinspections	Output		6,164	12,110	29,822	60,000	11506	60,000
# address verifications	Output		25,562	15,902	26,389	18,000	8274	20,000
# business registrations	Output		6,501	6,683	7,495	6,500	3162	6,500
# plans review	Output		11,492	11,803	9,370	8,000	3549	8,000
% cases voluntarily brought into compliance (num/den)	Quality		n/a	n/a	2/5	1/2	1/2	1/2
Avg # days from case initiation to voluntary compliance ¹	Quality		n/a	n/a	20	20	20	20
Zoning code services are timely (customer survey)	Quality		91%	92%	92%	95%	95%	95%
% Housing units with code violations (based on neighborhood canvass program)	Demand		n/a	n/a	1/3	1/3	1/3	1/3
Strategic Accomplishments								
The Code Enforcement Division has begun a very aggressive program of proactive neighborhood canvassing. This program (Neighborhood Enhancement Team) canvasses entire neighborhoods for zoning, inoperative/dismantled vehicles, outside storage, weeds & litter, commercial vehicles, auto repair and other zoning issues. From January thru December 2005 over 8040 properties were canvassed. On the average 70% of the canvassed properties were <u>not</u> in violation.								
Measure Explanation Footnotes								
¹ A case is initiated when an inspector performs the first on-site inspection or a letter is sent to the property owner.								
² The Neighborhood Enhancement Team was established in October 2004.								
³ The Housing and Zoning Code Enforcement Programs were merged.								